COMPANY PROFILE

of

RTM VACUUM & HYDRO JETTING (PTY) LTD

RTM Vacuum & Hydro Jetting (Pty) Ltd
14 Brunel Road, Malokiba Industrial Park, Evander, Mpumalanga, South Africa
Tel: +2717 632 1944 / 3347  * Fax: +2717 632 3034
Email: info@rtmuhp.com / rtm.vacuum@mweb.co.za
Web: www.rtmuhp.com
1. Business, Administrative & Contact Information

a. Business Name: RTM Vacuum & Hydro Jetting (Pty) Ltd

b. Company Registration Number: 2007/029911/07

c. Tax Reference Number: 9384120169

d. VAT Number: 4460245683

e. Tel: Evander (017) 632 1944
       Naledi (016) 971 2812
       Sasolburg (016) 976 9592

f. Fax: Evander (017) 632 3034
       Naledi (016) 971 3000
       Sasolburg (016) 976 9581

g. E-mail: info@rtmuhp.com / rtm.vacuum@mweb.co.za

h. Cell: Evander 072 671 6343
       Naledi 082 772 5002
       Sasolburg 082 895 5158

i. Physical Address: Evander Branch
       14 Brunel Road, Malokiba Industrial Park, Evander

       Naledi Branch
       30 Jupiter Street, Naledi Industrial Park, Vaalpark

       Sasolburg Branch
       Cnr. Hennie Grove & Saltberry Str, Sasolburg

j. Postal Address: P. O. Box 425, Vanderbijlpark, 1900

k. Banking Details:

   Bank: Standard Bank
   Branch: Sasolburg
   Account Number: 04 112 757 9
   Branch Code: 01-59-36

   Account Manager: Annamarie Pretorius
   Account Managers Details: T: 016 454 3215
                            E:annamarie.pretorius@standardbank.co.za
2. Introduction
   
a. Company History
   RTM Vacuum & Hydro Jetting (Pty) Ltd was founded in 2007. We currently have 240 permanent and an average of 20 temporary employees in total.

b. What We Do
   RTM Vacuum & Hydro Jetting (Pty) Ltd is an established company in the Vacuum and High Pressure Water Cleaning industry. We also offer training courses at our on-site training facility. RTM Vacuum & Hydro Jetting (Pty) Ltd mostly services the petro chemical and refinery industries of South Africa.

3. Strategy
   
a. Vision Statement
   RTM Vacuum & Hydro Jetting (Pty) Ltd is committed to Quality Assurance and Safety in ALL aspects of our work, at all times.

b. Mission Statement
   RTM Vacuum & Hydro Jetting (Pty) Ltd is firmly committed to adding value to the business of our customers through the provision of SAFE, effective and professional services.

   Our entire team is bound to safe work practices at all times and we endeavour to protect the environment to the best of our ability, wherever we operate.

   We conduct our business with integrity, showing due respect to all stakeholders. To be seen as a competent business partner to all our clients, for long term relationships.

   Enhancing our services by introducing INTERNATIONALLY acclaimed technology, equipment and standards to the benefit of our clients, staff and environment.

   To keep up our reputation of integrity, good business ethics and the best quality of services, in the marketplace.
c. Values
RTM Vacuum and Hydro Jetting (Pty) Ltd is a behavioural based safety focused company, always striving for optimal training and qualifications within its staff.

d. Business Goals & Objectives
- Safety always comes FIRST
- Constantly seek to improve quality of services
- Improve skills of employees through on-going training
- Fast & effective response to customer call-outs

e. Environmental Policy
RTM recognises that has a responsibility to the environment beyond legal and regulatory requirements. We are committed to reducing our environmental impacts and continually improving our environmental performance as an integral part of our business strategy and operating methods, with regular review points. We will encourage customer’s suppliers and other stakeholders to do the same.

Responsibility
RTM is responsible for ensuring that the environmental policy is implemented. However, all employees have a responsibility in their area to ensure that the aims and objectives of the policy are met.

We endeavour to:

✓ Comply with and exceed all relevant regulatory requirements.
✓ Continually improve and monitor environmental performance.
✓ Continually improve and reduce environmental impacts.
✓ Incorporate environmental factors into business decisions.
✓ Increase employee awareness and training.

Paper
✓ We will minimise the use of paper in the office.
✓ We will reduce packaging as much as possible.
✓ We will seek to buy recycled and recyclable paper products.
✓ We will reuse and recycle all paper where possible.

Energy and Water
✓ We will seek to reduce the amount of energy used as much as possible.
✓ Lights and electrical equipment will be switched off when not in use.
✓ Heating will be adjusted with energy consumption in mind.
✓ The energy consumption and efficiency of new products will be taken into account when purchasing.

Office Supplies
✓ We will evaluate if the need can be met in another way.
✓ We will evaluate if renting/sharing is an option before purchasing equipment.
✓ We will evaluate the environmental impact of any new products we intend to purchase.
✓ We will favour more environmentally friendly and efficient products wherever possible.
✓ We will reuse and recycle everything we are able to.
Business Profile of RTM Vacuum & Hydro Jetting (Pty) Ltd

Transportation

- We will reduce the need to travel, restricting to necessity trips only.
- We will promote the use of travel alternatives such as e-mail or video/phone conferencing.
- We will make additional efforts to accommodate the needs of those using public transport or bicycles.
- We will favour 'green' vehicles and maintain them rigorously to ensure on-going efficiency.

Maintenance and Cleaning

- Cleaning materials used will be as environmentally friendly as possible.
- Materials used in office refurbishment will be as environmentally friendly as possible.
- We will only use licensed and appropriate organisations to dispose of waste.

Monitoring and Improvement

- We will comply with and exceed all relevant regulatory requirements.
- We will continually improve and monitor environmental performance.
- We will continually improve and reduce environmental impacts.
- We will incorporate environmental factors into business decisions.
- We will increase employee awareness through training.
- We will review this policy and any related business issues at our monthly management meetings.

Culture

- We will involve staff in the implementation of this policy, for greater commitment and improved performance.
- We will update this policy at least once annually in consultation with staff and other stakeholders where necessary.
- We will provide staff with relevant environmental training.
- We will work with suppliers, contractors and sub-contractors to improve their environmental performance.
- We will use local labour and materials where available to reduce CO2 and help the community.

4. Business Concept

RTM Vacuum and Hydro Jetting (Pty) Ltd offers Hydro Jetting and Vacuuming services, as well as training.
a. Services

Hydro Vacuuming:
- Boiler Cleaning: Vacuum Cleaning
- Drain Cleaning: Vacuum Cleaning
- Industrial Plant Cleaning: Vacuuming
- Sump Cleaning: Vacuuming
- Tank Cleaning: Vacuuming
- Dams: Vacuuming
- Diesel Tank: Vacuuming
- Hazardous Materials: Vacuuming

Hydro Jetting:
- High Pressure Water Jetting (100 to 2800 bar HP and SUHP)
- Shutdown Work
- Automated Boiler Tube Cleaning
- Automated Tank De-gassing and Cleaning
- Automated Tube Bundle Flex-Lance Cleaning
- Automated Tube Bundle Rigid-Lance Cleaning
- Boiler Cleaning: HP Water Cleaning
- Drain Cleaning: HP Water Cleaning
- Floor Cleaning: HP Water Cleaning
- Heat Exchanger De-scaling: HP Water Cleaning
- Industrial Pant Cleaning: Labour / HP Water Cleaning
- Pipe Cleaning: HP Water Cleaning
- Sump Cleaning: HP Water Cleaning
- Tank Cleaning: HP Water Cleaning
- Dams: Pumping & Dumping
- Diesel Tank: HP Water Cleaning / Pumping
- Hazardous Materials: Pumping
- Inert Entry Work
- Leaded Gasoline Tank Cleaning – Training of Supervisory Personnel done by Associated Octel Company United Kingdom
- Stripping of Rubberized Vessels with HP Water
- HP Water Cutting of Steel Pipes / Plates (especially in areas where gas cutting can create gas explosions)
- Coating Stripping by SUHP Water Blasting
- Surface Preparation

Training:
- High Pressure Water Cleaning
- Pipe & Tube Bundle Cleaning
- Drain & Sewer Cleaning
- Breaking and Removal of Concrete
- Surface Preparation

All five courses have been integrated with the necessary safety awareness sections.
b. Business Competitiveness
RTM Vacuum and Hydro Jetting (Pty) Ltd has been given the following safety ratings:
- IRCA 5 Star Grading (OHSAS18001: CAP 9 Protocol) 3<sup>rd</sup> Consecutive year
- Sasol Green Compliance Rating
- Escom 92% Safety Rating
- RCR: 0 (Zero) Currently

c. Quality Policy & Objectives
It is the objective of RTM Vacuum & Hydro Jetting (Pty) ltd to promote the safety and satisfaction of customers at all times. The management team and all the organisational members take it as their responsibility and passion to achieve continuous and notable improvement of our quality system and standards.

In order to achieve this we abide by the following guidelines:

❖ The quality of our service is achieved through planning which takes into consideration every step of tasks executed.

❖ Client satisfaction is of utmost importance to us.

❖ We carefully choose our suppliers and sub-contractors by taking into consideration their quality consciousness and contribution to safety health environment and quality.

❖ Trained and qualified staff shall be employed in all functions of the company.

❖ By means of constant training the knowledge and the responsibility for quality of all employees is fostered.

❖ The consequences of our work and the effectiveness of the quality system is controlled regularly by means of internal audits, risk assessments and loss prevention programs.

~ Service Pledge ~
It is our policy to provide QUALITY SERVICES that comply to national and international safety requirements.
5. Management & Ownership

a. Management Structure
A Company Organogram is attached herewith, showing the management structure and reporting hierarchy.

b. Ownership Structure

![Ownership Structure Diagram]

6. Directors

![Organisational Structure of RTM]

7. Professionals & Advisors
ACE Research & Development  
Van Tromp & Associates  
IP Grundlingh  
Empowerdex  
Water Jetting Association UK

Training / Skills Development  
HR Relations  
Employment Equity  
BBBEE  
Equipment & Procedures

8. Accountants
JPK Incorporated – (016) 422 2032  
40 Senator Marks Avenue, Vereeniging, 1939

9. BEEE
We have recently been rated a Level Three (3) Generic Contributor and is listed as a Value Adding Enterprise by Empowerdex.
### 6. Completed Projects & References

<table>
<thead>
<tr>
<th>Project</th>
<th>Company</th>
<th>Project Details</th>
<th>Contact Person</th>
<th>Phone Number</th>
<th>Role</th>
<th>Phone Number</th>
<th>Role</th>
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<tbody>
<tr>
<td>Engen Refinery – Durban</td>
<td>Raymond Ackerman</td>
<td>Plant Project Manager</td>
<td>Tel: (031) 460-3109</td>
<td>Ongoing Maintenance &amp; Turnarounds (Plant &amp; Slab)</td>
<td>Tank Cleaning</td>
<td>Raymond Ackerman</td>
<td>Tel: (031) 460-3109</td>
<td>Ongoing Maintenance &amp; Turnarounds (Plant &amp; Slab)</td>
<td>Tank Cleaning</td>
</tr>
<tr>
<td>Sasol Synfuels – Secunda</td>
<td>Vijay Lilmohun</td>
<td>Contracts Co-ordinator</td>
<td>Tel: (017) 610-2082</td>
<td>Maintenance &amp; Complete Turnarounds</td>
<td></td>
<td>Vijay Lilmohun</td>
<td>Tel: (017) 610-2082</td>
<td>Maintenance &amp; Complete Turnarounds</td>
<td></td>
</tr>
<tr>
<td>Sasol Polymers - Polythene</td>
<td>Johan van Heerden</td>
<td>Operations Co-ordinator</td>
<td>Tel: 082 805 8126</td>
<td>Ongoing Maintenance &amp; Turnarounds</td>
<td></td>
<td>Johan van Heerden</td>
<td>Tel: 082 805 8126</td>
<td>Ongoing Maintenance &amp; Turnarounds</td>
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<tr>
<td>Eskom Holdings Limited</td>
<td>Phillip Mababo</td>
<td>Tel: (013) 296-3641</td>
<td>Ongoing Maintenance &amp; Boiler Outages</td>
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<tr>
<td>Arcelor Mittal – VDBP Works</td>
<td>Johan Engelbrecht</td>
<td>Operations Co-ordinator</td>
<td>Tel: (016) 889-9579</td>
<td>Ongoing Maintenance</td>
<td></td>
<td>Johan Engelbrecht</td>
<td>Tel: (016) 889-9579</td>
<td>Ongoing Maintenance</td>
<td></td>
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<tr>
<td>Steinmuller Engineering</td>
<td>Johan Kriege</td>
<td>Plant Engineer</td>
<td>Tel: (017) 827-8314</td>
<td>Ongoing Boiler Cleaning Projects &amp; Outages</td>
<td></td>
<td>Johan Kriege</td>
<td>Tel: (017) 827-8314</td>
<td>Ongoing Boiler Cleaning Projects &amp; Outages</td>
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<tr>
<td>Eskom Holdings Limited</td>
<td>Musa Dubazana</td>
<td>Plant Manager</td>
<td>Tel: (017) 827-8309</td>
<td>Industrial Cleaning Contract 5 years</td>
<td></td>
<td>Musa Dubazana</td>
<td>Tel: (017) 827-8309</td>
<td>Industrial Cleaning Contract 5 years</td>
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<tr>
<td>Safripol (Pty) Ltd</td>
<td>Piet Steenkamp</td>
<td>Production Manager</td>
<td>Tel: 083 230 4188</td>
<td>Ongoing Maintenance</td>
<td></td>
<td>Piet Steenkamp</td>
<td>Tel: 083 230 4188</td>
<td>Ongoing Maintenance</td>
<td></td>
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<tr>
<td>Eskom Holdings Limited</td>
<td>Francis Mokoena / Andre</td>
<td>Tel: (017) 779-8400</td>
<td>Ongoing Maintenance &amp; Boiler Outages</td>
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<tr>
<td>Kentz</td>
<td>Marcel Visser</td>
<td>Commercial Co-ordinator</td>
<td>Tel: (016) 940-2225</td>
<td>Shutdowns Natref Wash bay &amp; Plant</td>
<td></td>
<td>Marcel Visser</td>
<td>Tel: (016) 940-2225</td>
<td>Shutdowns Natref Wash bay &amp; Plant</td>
<td></td>
</tr>
<tr>
<td>Sasol Oil</td>
<td>Jaco Esterhuizen</td>
<td>Senior Specialist</td>
<td>Tel: (011) 441-3068</td>
<td>Tank Cleaning</td>
<td></td>
<td>Jaco Esterhuizen</td>
<td>Tel: (011) 441-3068</td>
<td>Tank Cleaning</td>
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<tr>
<td>Sasol Nitro - Sasolburg</td>
<td>Whitey Prins</td>
<td>Plant Manager</td>
<td>Tel: (016) 920-4022</td>
<td>Ongoing Maintenance, Turnarounds &amp; Tank Cleaning</td>
<td></td>
<td>Whitey Prins</td>
<td>Tel: (016) 920-4022</td>
<td>Ongoing Maintenance, Turnarounds &amp; Tank Cleaning</td>
<td></td>
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<tr>
<td>Sasol Infrachem</td>
<td>Various Plants</td>
<td>Sasolburg</td>
<td>Tel: (016) 960-9111</td>
<td>Maintenance &amp; Complete Turnarounds</td>
<td></td>
<td>Various Plants</td>
<td>Tel: (016) 960-9111</td>
<td>Maintenance &amp; Complete Turnarounds</td>
<td></td>
</tr>
</tbody>
</table>
7. Attachments and supporting Documentation

   a. Company Organogram
   b. Bank Details Confirmation Letter
   c. Department of Labour - Letter of Good Standing
   d. Company Registration Documents
   e. Tax clearance certificate from SARS.
   f. IRCA Rating System Certificate
   g. B-BBEE Verification Certificate
   h. Water Jetting Association Membership Certificate
   i. Sasol Green Rating Assessment
   j. Maps showing location.

Thank you for taking the time to go through our business profile. If there are any questions or comments, please feel free to contact us.